

# MAGIC AUTO DETAIL

## OF JAPAN CENTER, SAN FRANCISCO

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### Frequently Asked Questions:

**Q:** What are the benefits to Steam Washing compared to Conventional Washing of my vehicle?

**A:** Steam washing does not leave water spots on the surface of your vehicle. It also provides a deeper and more thorough cleaning to the exterior of your vehicle than a regular water wash.

**Q:** What are the advantages of steam cleaning versus regular shampoo cleaning my car's interior?

**A:** Steam cleaning reduces the drying cycle of your carpeting and interior. It is also beneficial because it deodorizes your interior while reducing allergens as the steam kills many germs, bacteria, etc.

**Q:** What is the difference among the Express Wax, Clay Magic Wax, and Super Wax?

**A:** -For our Express Wax, we use a professional grade wax to provide a shine to your vehicle's exterior after a deep-cleaning steam wash.

- For our Clay Magic Wax, we provide all of the Express Wax services and also use a clay bar along with a specialized lubricant to pull off impurities and pollutants from the surface of your car. This results in a smoother and shinier gloss to your vehicle's exterior.

- For our Super Wax, we provide all of the Clay Magic Wax services and also machine buff polish to remove light surface scratches and oxidation for a longer lasting shine with maximum gloss.

**Q:** How often do I need Clay Magic Wax service?

**A:** That depends on your daily driving and parking situation. We recommend every six months to a year under normal conditions. The Express Wax service is recommended every 2 to 3 months.

**Q:** How do I know if my leather seats need treatment?

**A:** Within a couple of years after purchasing a brand new vehicle, you should check the surface of leather seats by running your hands over them. If the surface feels stiff or rough, they should be treated.

**Q:** How can I recognize if a scratch is removable or not?

**A:** Only very light surface scratches that you cannot feel with your fingernail have the potential to be removed from the exterior of your vehicle.

**Q:** When is the best time to remove tree sap, bird droppings, tar, etc. from my vehicle?

**A:** The SOONEST possible chance that you have is the best time to remove any of the above to protect your vehicle's exterior. We can remove most of the above with suitable cleaners soon after you discover them to protect your vehicle's paint from oxidation marks.

**Q:** Is tire dressing a necessity for my vehicle?

**A:** Although it is not absolutely necessary, the tire dressing used by Magic Auto Detail provides a shine to your tires and also extends their life by keeping the rubber moist. Tire dressing also provides minimal protection from small objects in the road that may otherwise scrape or puncture dry and hard tires.

**Q:** What are Clay Bars?

**A:** Clay bars were invented in Japan in the late 1980's to remove paint overspray and minor flaws from freshly painted vehicles in auto body repair facilities. The clay bar is a malleable plastic resin that pulls off and instantly removes harmful pollutants from your vehicle finish without using strong, acidic chemicals or harsh abrasives.

**Q:** What does a clay bar do?

**A:** Clay bars are non-abrasive and have the ability to grab the tiniest of debris as it glides across the clear coat of your vehicle. We, at Magic Auto Detail, use the bar with a proper lubricant to pull off contaminants that you can and cannot see. When these pollutants such as industrial fallout, rail dust, brake dust, etc. are removed, your vehicle's finish will be further protected and will also have a deep and shiny gloss.